

Getting Started with Subscription Management Cloud Ed 1

Oracle CX Sales and B2B Service

DURATION

1 Days

MODULES

9 Lectures

COURSE CODE

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Course Overview

This course will provide an overview and teach the steps to configure Oracle Subscription management.

What You Will Learn

Course Introduction

- Course Outline
- Intended Audience

Overview of Subscription Management

- Learning Objectives
- Topics
- Introduction to Oracle Subscription Management Cloud
- Topics
- Subscription Landscape
- Topics
- Subscription Management Differentiators
- Supports Different Types of Items
- Subscription Management Differentiators
- Subscription Authoring
- Subscription Management Differentiators
- Manage a Subscription Life Cycle
- Subscription Management Differentiators
- Billing, Invoices, and Revenue
- Summary

Subscription Core Setup

- Learning Objectives

- Topics
- Oracle Subscription Management Cloud Setup
- Topics
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- Oracle Subscription Management Cloud Setup
- Topics
- Event Models
- Topics
- Oracle Subscription Management Cloud Setup
- Practice 3-1
- Summary

Implementing Subscription Management

- Learning Objectives
- Topics
- Define and Manage Customers
- Topics
- Manage Party Roles
- Manage Contact Roles
- Topics
- Manage User Statuses and Transitions
- Topics
- Define the Unit of Measure
- Manage Subscription Time Unit Mapping
- Topics
- Manage Items
- Topics
- Manage Pricing
- Topics
- Manage Transaction Types
- Manage Transaction Sources
- Topics
- Manage AutoInvoice Grouping Rules
- Manage AutoAccounting Rules
- Topics
- Manage Subscription Cancellation Reasons

- Topics
- Manage Subscription Closing Reasons
- Practices: Overview
- Summary

Subscription Management Business Processes

- Learning Objectives
- Topics
- Author to Activate Subscription Process
- Topics
- Monitor Subscription Process
- Topics
- Amend Subscription Process
- Topics
- Terminate Subscription Process
- Topics
- Renew Subscription Process
- Summary

Item Configuration

- Learning Objectives
- Topics
- Subscription Items
- Topics
- Coverage Items
- Topics
- Included Warranty Items
- Topics
- Adding Items to a Price List
- Adding Subscription Items to a Price List
- Adding Coverage Items to a Price List
- Assigning Coverage Items to a Price List
- Practice 5: Overview
- Summary

Subscription Configuration

- Learning Objectives
- Topics
- Subscription Profiles
- Topics
- Renewal Overview
- Renewal Process
- Renewal Rules Templates
- Topics

- Subscription Rules
- Topics
- Entitlement Management
- Topics
- Billing Overview
- Topics
- Asset Management
- Customer Assets and Included Warranties
- Summary

Managing Subscription

- Learning Objectives
- Topics
- Amendments
- Topics
- Canceling a Subscription
- Topics
- Closing a Subscription
- Topics
- Updating Multiple Subscriptions
- Summary

Subscription Billing

- Learning Objectives
- Topics
- Subscription Billing
- Topics
- Invoice Generation
- Topics
- Populate Invoice Details
- Summary