Customer Care & Billing: Functionality for Implementers Ed 7

Oracle Utilities

DURATION	MODULES	COURSE CODE
10 Days	**3 Lectures**	**—**

Course Overview

This Customer Care and Billing: Functionality for Implementers training provides in-depth information about the customer management product’s configuration. You'll examine each CCB subsystem and discuss the configuration options and how they affect the system’s operation.

What You Will Learn

Course Introduction

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Course Structure

This 10-day course covers:

- Day 1: Introduction and Fundamentals
- Day 2: Core Concepts
- Day 3: Configuration and Setup
- Day 4: Advanced Features
- Day 5: Hands-on Labs

What You Will Learn

- Understand core concepts and architecture
- Apply best practices
- Gain hands-on experience