

Customer Care & Billing: Functionality for Implementers Ed 7

Oracle Utilities

DURATION

10 Days

MODULES

3 Lectures

COURSE CODE

—

Course Overview

This Customer Care and Billing: Functionality for Implementers training provides in-depth information about the customer management product's configuration. You'll examine each CCB subsystem and discuss the configuration options and how they affect the system's operation.

What You Will Learn

Course Introduction

This Customer Care and Billing: Functionality for Implementers training provides in-depth information about the customer management product's configuration. You'll examine each CCB subsystem and discuss the configuration options and how they affect the system's operation.

Course Structure

This 10-day course covers:

- Day 1: Introduction and Fundamentals
- Day 2: Core Concepts
- Day 3: Configuration and Setup
- Day 4: Advanced Features
- Day 5: Hands-on Labs

What You Will Learn

- Understand core concepts and architecture
- Apply best practices
- Gain hands-on experience