

(24A) Oracle Fusion Cloud HCM: Journeys

Oracle Global Human Resources Cloud

DURATION

1 Days

MODULES

4 Lectures

COURSE CODE

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Course Overview

This Oracle Fusion Cloud HCM: Journeys training teaches you how to use checklists of any category to guide workers when they experience a change. Taking this seminar helps you to ensure a smooth and rapid implementation of Oracle Journeys.

What You Will Learn

Journeys Overview

- Common Questions
- What are Journeys?
- How can I enable Journeys?
- Who can access Journeys?
- How can I access Journeys?
- Employee View of My Journeys
- Employee View of My Tasks
- Examples of Task Type Actions
- Line Manager and HR Specialist Journeys View
- Explore Tab
- My Journeys Tab
- My Tasks Tab
- Team Journeys Tab
- Organization Journeys Tab
- Activity Tab
- Key Points
- Demonstration

Journeys Setup

- Common Questions
- What is the Journeys Setup app?
- How do I access the journeys setup pages?

- How do I use the Journey Templates page?
- How do I use the Guided Journey page?
- How do I use the Task Library page?
- How do I use the Task Groups page?
- How do I use the Electronic Signature Configurations page?
- How do I use the Journey Integrations page?
- How do I use the Journey Configurations page?
- How do I use the Category Security page?
- How do I use the Journey Console page?
- How do I use the Scheduled Allocations page?
- Key Points
- Demonstration
- 3 Journey Templates
- Common Questions
- How do journeys and tasks fit together?
- How do I create a new journey?
- How do I use journey templates?
- What do I configure in a journey template?
- How do I configure the Overview tab?
- How do I configure the Advanced tab?
- How do I configure the Notifications tab?
- How do I configure the Display Settings tab?
- How do I configure the Security tab?
- Key Points
- Demonstration
- 4 Journey Tasks
- Common Questions
- How do tasks relate to a journey?
- How do I create tasks?
- What do I configure on the New Task page?
- Task type examples
- Learn task types
- External Integration task types
- Embedded Application task type
- Agent task type
- Performer view
- What are the task branching scenarios?
- What's a task group?
- What's a task library?
- Key Points
- Demonstration
- 5 Journey Notifications
- Common Questions
- What are the types of notifications?
- How do I configure task notifications?
- How do I configure journey template notifications?

- What are nudges?
- What are the reasons you can configure for nudge?
- How to use predefined alert templates for notifications?
- Key Points
- 6 Personal Journeys
- Common Questions
- What are personal journeys?
- How do I create personal journeys?
- How do I manage personal journeys?
- How do I archive and purge assigned journeys?
- How do I synchronize journey configuration changes?
- Key Points
- Demonstrations
- 7 Contextual Journeys
- Common Questions
- What are contextual journeys?
- How can I enable contextual journeys?
- How do I create a contextual journey?
- How do I associate a context in a contextual journey?
- How do I configure criteria for the contextual journey?
- Contextual journey visibility
- Example of contextual journeys
- Key Points
- Demonstration
- 8 Guided Journeys
- Common Questions
- What are guided journeys?
- How can I enable guided journeys?
- How do I set up a guided journey?
- How do I add tasks for a guided journey?
- What are the task types you can configure for a guided journey?
- How do I set journey codes in Visual Builder Studio?
- Links at page and section levels
- Key Points
- Demonstration

AI Agents in Guided Journeys

- Common Questions
- What are AI agents?
- What types of AI agent are available?
- How do I use AI agents in guided journeys?
- What are the prerequisites to using AI agents in guided journeys?
- What are the access requirements for using AI agents in guided journeys?
- How do I create AI agents?
- Example of RAG agent enabled guided journey

- Example of workflow agent enabled guided journey
- Use cases for AI agents
- Key Points
- Demonstrations
- 10 Survey Journeys
- Common Questions
- What are survey journeys?
- What is Touchpoints?
- Prerequisite to creating a survey journey
- What are the steps to create the questionnaire?
- What types of questions can I create?
- How do I create a questionnaire template?
- How do I create questionnaires?
- What are the steps to set up a survey journey?
- How do I create the survey journey?
- How can I associate the predefined questionnaire to the task?
- How do I configure the criteria at the survey journey level?
- How do I schedule surveys in journeys?
- How do I assign a survey journey?
- Employee experience
- How do I create a quick survey?
- How do I view journey analytics?
- Key Points
- Demonstrations

Integrating Journeys with Oracle Process Automation

- Common Questions
- What is Oracle Process Automation?
- Examples of OPA integration with HCM
- Prerequisites for using OPA
- How do I configure process automation tasks?
- Configure and validate the integration
- Create process automation tasks
- Key Points
- Demonstration
- 12 Information Resources
- Information Resources
- Oracle Help Center
- My Oracle Support
- Oracle Cloud Customer Connect
- Oracle University
- Oracle Communities
- Oracle Partner Community