

Oracle Utilities: CC&B v2.7.0.3 Overview Ed 1 LVC

Oracle Utilities

DURATION

2 Days

MODULES

3 Lectures

COURSE CODE

—

Course Overview

This Oracle Utilities: Customer Care and Billing Overview training explores the structure and functionality of Oracle Utilities Customer Care and Billing. It provides new users with a basic understanding of the system architecture, business object relationships, core components, user interface system-wide standards, and common functional tasks.

What You Will Learn

Course Introduction

This Oracle Utilities: Customer Care and Billing Overview training explores the structure and functionality of Oracle Utilities Customer Care and Billing. It provides new users with a basic understanding of the system architecture, business object relationships, core components, user interface system-wide standards, and common functional tasks.

Course Structure

This 2-day course covers:

- Day 1: Introduction and Fundamentals
- Day 2: Core Concepts

What You Will Learn

- Understand core concepts and architecture
- Apply best practices
- Gain hands-on experience